

Arizona Registrar of Contractors

Newsletter, July 2016



Director's Note

AZ ROC LAUNCHES NEW WEBSITE

Whether you're applying for a new or additional license, renewing online, or facing a complaint, you are likely going to turn to the Agency's website for information at some point.

While this information and more was available on the old website, it was outdated, disorganized and not readily available on your smart phone device.

That's changed.

We organized and updated the information on a new website allowing you to easily find what you need. If you're a contractor, there's now a specific tab for you with additional drop-down options. If you're a consumer, then there is a different drop-down menu.

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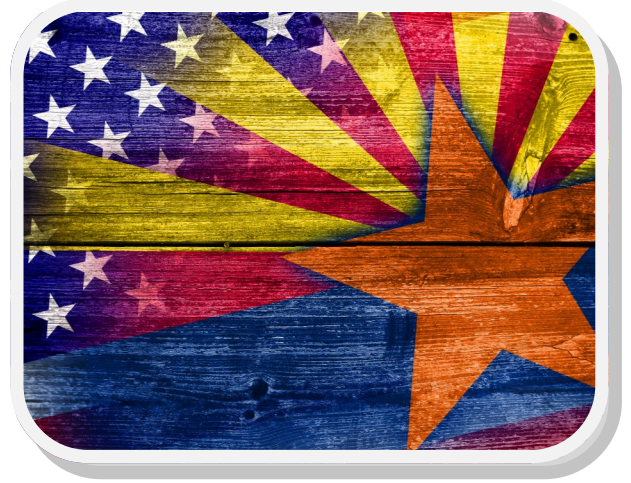
AZ ROC Most Wanted Unlicensed Entity List, Updated

The Arizona Registrar of Contractors is updating and cleaning up its Most Wanted Unlicensed Entity list.

The move comes after multiple individuals on the list were arrested and several remaining on the list were 1) wanted on low-level, older misdemeanors and no longer being reported as actively attempting to contract or 2) tracked down and found to be living out of state and wanted on non-extradition warrants.

Added to the list are the following three individuals:

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New AZ ROC Website

Click [here](#) to explore the new website.

Most Wanted Unlicensed Entities

Click [here](#) to visit the Most Wanted at roc.az.gov.

AZ ROC by the Numbers

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AZ ROC Investigators Patrol Storm Damage

Read all about it, [here](#).

In addition to reorganizing the content layout in a more intuitive manner, the information provided has been updated and reflects the Agency's current processes, forms, and requirements.

Some of the features and pages we dedicated special attention to:

- **Making the site completely mobile friendly.**
- **Simplifying Menus and Site Structure—**Menus and pages are now organized by Contractor Resources and Consumer Resources, rather than by agency department.
- **Creating a Licensed Complaint Process Flowchart—**Never before has the ROC's process been so well-documented and readily available to the public. A complainant and respondent can now understand the steps necessary to investigate a **licensed** complaint.
- **Enhancing the Contractor Search—**Consumers can now more easily search by a licensee's classification and city, i.e. I want a company licensed in residential Plumbing in Peoria. By making it easier for consumers to find licensed contractors, they'll be more likely to only hire licensed contractors.
- **Updating the Most Wanted Unlicensed Entity Page—**The page has a new look with links to the Agency's Tips Hotline, Local Law Enforcement and the Unlicensed Violations List.
- **Adding a 'Before You Hire' page—**Offering suggested steps to consumers **before** they hire. (Hint: It begins with ensuring the person they're considering is licensed.)
- **Logically Organizing the 'Applying for a License' page—**Incredibly, for the first time, there is now an online checklist of steps on our website to describe how to apply for a contractor's license.



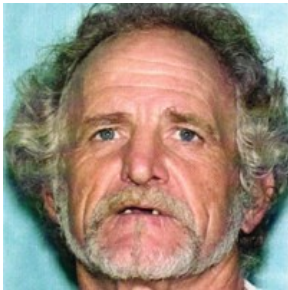
We dedicated considerable time and effort into developing a new website that is intuitive, transparent, and helpful. Our hope is the new site proves beneficial for everyone living and working in the State of Arizona.

If you have feedback on the new website (positive or negative), let Jim Knupp know by emailing him at jim.knupp@azroc.gov.

Click [here](#) to visit the page or click on the picture or links above!

Sincerely,


Jeff Fleetham, Director
Arizona Registrar of Contractors



James Howard Davis, 57 years old

Warrant: Maricopa County; Work Locations: Statewide

Wanted for: Fraudulent Schemes, Unlicensed Entity Fraudulently Using a Legitimate ROC License

James Howard Davis has contracted without a license for several years. He will pass himself off as a legitimate contractor by fraudulently providing potential consumers with a legitimate AZ ROC license number. He has been known to abandon jobs after receiving payment.



Joseph William Wharton, II, 29 years old

Warrant: Maricopa County; Work Locations: Statewide

Wanted for: Contracting Without A License

Joseph Wharton II has outstanding warrants in several Arizona counties. He has been known to target the elderly and solicits contracting jobs by knocking on doors and giving a false name. He will perform unnecessary work such as applying a roof sealant. He will continue to increase the agreed upon price of work as long as he can obtain additional money from his victims.

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AZ ROC by the Numbers

- **36,738** Active Licenses
- Approximately **48** Days to Issue a New License, on Average (5/2015-5/2016)
- **835** Unlicensed Entity Complaints Filed, YTD
 - **899** Unlicensed Entity Complaints Closed, YTD (includes cases filed from the prior year, so may be higher than number filed YTD)
- **2,122** Complaints Closed with **2,043** Complaints Filed, YTD (includes both licensed and unlicensed complaints; closed complaints includes cases filed from the prior year, so may be higher than number filed YTD)
- **314** Investigations Submitted for Prosecution, YTD
- **264** Claims filed with AZ ROC Residential Recovery Fund, YTD

	Unlicensed Complaints	Licensed Complaints
Apache	0	1
Cochise	7	14
Coconino	44	17
Gila	4	17
Graham	3	3
Greenlee	0	0
La Paz	1	2
Maricopa	490	1351
Mohave	12	67
Navajo	5	13
Pima	77	191
Pinal	18	75
Santa Cruz	1	2
Yavapai	17	94
Yuma	5	37



Martin John Craven, III, 29 years old

Warrant: Maricopa County; Work Locations: Statewide

Wanted for: Fraudulent Schemes

Martin Craven has become known as a repeat offender to the Registrar of Contractors. He takes large sums of money upfront from his victims and then fails to produce any work. He currently has a warrant for his arrest charging Fraudulent Schemes.

Individuals on the AZ ROC's Most Wanted Unlicensed Entity list represent those who have active warrants for their arrest, typically related to them allegedly contracting without a license. They also may be placed on the list due to the egregious nature of the work performed or amounts of money taken from their victims without performing any work.

As always, AZ ROC reminds the public, only professional law enforcement personnel should attempt to apprehend these individuals.

To see the full list of individuals on the AZ ROC's Most Wanted Unlicensed Entity List, click on the banner below:



A toll-free (**within Arizona only**) telephone number is available to connect directly to the Main Office in Phoenix.

877-MY AZROC (877-692-9762)

Phoenix Office

1700 W. Washington St. Suite 105 | Phoenix, Arizona 85007-2812 Telephone: (602) 542-1525 | FAX: (602) 542-1599

Free parking is available in the Executive Tower parking lot along 19th Avenue between Adams and Jefferson streets. Additional free parking is available in Wesley Bolin Plaza, east of the Capitol. You may access the parking lots by heading west on Adams Street towards 17th Avenue or east on Jefferson Street towards 15th Avenue.

Tucson Office

400 W. Congress St., Ste. 212 | Tucson, Arizona 85701-1353 Telephone: (520) 628-6345 | FAX: (520) 628-6588

Directions: Northwest corner of West Congress and Granada.

The Phoenix and Tucson ROC Offices are open Monday-Friday 8:00 AM - 5:00 PM with the exception of Federal and State Holidays.

